

DIR Communication Technology Services (CTS)

Contact: Telecom.solutions@dir.texas.gov

(877) 472-4848 option 4

SERVICE DETAILS

Vendor: AT&T Corporation

Vendor website: <http://tex-anng.com/>

Service Area: Voice

Category: Toll Free

LD Service - Readyline Toll-Free Service

AT&T Toll-Free ReadyLine® Service provides Toll-Free Calling Capabilities for calls terminating at a Customer Site in the U.S. Mainland or Hawaii using switched access facilities.

* This is a DIR billed service

SERVICE DELIVERY SLA

Quote Request

2 Business Days

Installation Interval

10 Business Days

Disconnect

8 Business Days

Service Term

Monthly

NOTE: DIR requires an additional 3 business days for processing of new orders and disconnects.

PERFORMANCE SLA

Availability

Not Offered

Mean Time to Repair (MTTR)

4 Hours / Incident, 8 hours / incident (if dispatch is required)

NOTE: MTTR does not include time to update status between DIR and Vendor.

CUSTOMER RESPONSIBILITY

Customer must provide PBX equipment.

Please contact your DIR representative to assist with solution design.

* A 12% Cost Recovery Fee (CRF) has been added by DIR to Vendor provided pricing.

AT&T Inbound Long Distance (Toll-Free) Readyline Service Pricing

Note: Installations requiring DMARC Extension will incur additional charges.

INBOUND SERVICE	Switched	NRC, if applicable	MRC, if applicable						
Intralata	\$0.027								
Intrastate	\$0.027								
Interstate	\$0.026								
Mexico	\$4.043								
Mexico	\$0.324								
Canada	\$0.166								
Time of Day Routing	\$0.000								
Area Code Routing	\$0.000								
ANI Based Routing	\$0.000								
Day of Week Routing	\$0.000								
Network IVR	ICB	ICB	ICB						

Description	MRC		Per Call		per Call				
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AT&T Toll Free Reports

Costs - Analyze & Monitor Call Data (Call Data)	\$112 monthly minimum charge for up to 40,000 call records per month OR	\$0.028 per call record for each of 1st million calls in a month PLUS	\$0.00112 per call for all calls over 1 million in a month
Analyze Toll-Free Call Attempts - (Real Time)			
Costs - Analyze Toll-Free Call Attempts (NetCAM)	\$84 monthly minimum charge OR	\$0.00112 per call attempt up to the cap level AND	\$6,496 monthly maximum charge
AT&T Route It!® (Control Toll Free Routing)	\$168 per toll-free number per 999 account per month AND	\$840 monthly maximum per 999 account	Note: Route It! is a PC-based application that is not available via the AT&T BusinessDirect Portal)
Monitor & Control Voice Performance Costs (Network Performance Monitor)	\$112 monthly minimum charge OR	\$112 per trunk group activated per month AND	\$5,600 monthly maximum charge

Service Description	MRC	NRC	Usage	MRC Description
Standard Features - Inbound Routing Features				
Area Code Routing	NSP			
Country Code Routing	NSP			
Caller Recognition Routing	NSP			
Exchange Routing	NSP			
Time Manager Routing	NSP			
Quick Call Allocator	NSP			
AT&T CsrDPROTECT Fraud Protection	NSP			
Authorization Codes - Block of 100	\$0.00			Authorization Codes - Block of 100
Authorization Codes - Block of 1000	\$0.00			Authorization Codes - Block of 1000
Toll-Free INFO-2 (ANI) / per calling number	\$0.00			Toll-Free INFO-2 (ANI) / per calling number
Toll-Free INFO-2 (ANI), without PRI Interface / Per Routing	\$420.00			Toll-Free INFO-2 (ANI), without PRI Interface / Per Routing Arrangement
ISDN (PRI) D-Channel:	\$116.48			ISDN (PRI) D-Channel:

Service Description	MRC	MRC Description	NRC	Usage	NRC Description
Toll Free Features					
Call Overflow	NSP				
Split Access Flexible Egress Routing (SAFER) In	\$112.00	SAFER - per routing arrangement	\$112.00		SAFER - per 800 number per location
Split Access Flexible Egress Routing (SAFER) Out	0	SAFER - per T1.5	NRC		SAFER - per Location
Toll-Free INFO-2 (ANI) / per calling number	\$0.00	INFO-2 per calling number			
Toll-Free INFO-2 (ANI), without PRI Interface / Per Routing Arrangement	\$420.00	INFO-2 per route arrangement			
One Number Calling	NSP				

Service Description	MRC	NRC	Change NRC	Usage	MRC Description
Advanced Features - Classic					
Announcement Features - Generic and Basic Announcements / Per Announcement Played	\$0.039	\$0.000			800 Advanced Features
Announcement Features - Generic and Basic Announcements / Per Minute of Announcement Played - (Measured in 6 sec incr)	\$0.034	\$0.000			800 Advanced Features
Announcement Features Enhanced Announcements / Per Announcement Played	\$0.039	\$0.000			800 Advanced Features
Announcement Features Enhanced Announcement / Per Minute of Announcement Played - (Measured in 6 sec incr)	\$0.034	\$0.000			800 Advanced Features
Alternate Destination Routing (ADR) / For Each Call routed to an Alternate Destination	\$0.017	\$0.000			800 Advanced Features
Alternate Destination Routing (ADR) / Monthly service charge	\$11.200	\$84.000			800 Advanced Features
Next Available Agent Routing / Maximum Monthly Usage Charge	\$0.000	\$0.000		\$2,800.000	800 Advanced Features
Next Available Agent Routing / for each redirected call	\$0.017	\$0.000			800 Advanced Features
Network Queuing / For each 6 sec or fraction held in Queue	\$0.008	\$0.000			800 Advanced Features

Network Queuing / Per Queue Slot	\$5.600	\$0.000			800 Advanced Features
Transfer Connect - Courtesy Transfer / Per Redirection Attempt	\$0.168	\$0.000			800 Advanced Features
Transfer Connect - Courtesy Transfer / Per Completed Call	\$0.022	\$0.000			800 Advanced Features
Transfer Connect - Consult and Transfer / Per Redirection Attempt	\$0.224	\$0.000			800 Advanced Features
Transfer Connect - Consult and Transfer / Per Completed Call	\$0.028	\$0.000			800 Advanced Features
Transfer Connect - Conf and Transfer / Per Redirection Attempt	\$0.252	\$0.000			800 Advanced Features
Transfer Connect - Conf and Transfer / Per Completed Call	\$0.039	\$0.000			800 Advanced Features
Intelligent Call Processing (ICP)	\$4,480.000	\$5,600.000	\$56.000	\$0.0224	800 Advanced Features
Feature Package-II / Includes unlimited use of all routing features for each toll free number	\$19.600	\$14.000			800 Advanced Features
LD Voice OneNet Features - Advanced - Per Call					
Per Call Package / Includes Announcement Features; Routing Features; Call Redirection Features; Select Routing	\$140.000	\$560.000			800 Advanced Features
Per Feature / Includes Announcement Features; Routing Features; Call Redirection Features; Select Routing	\$0.050	\$0.000			800 Advanced Features
Transfer Connect - Courtesy Transfer / Per Redirection Attempt	\$0.039	\$0.000			800 Advanced Features
Transfer Connect - Courtesy Transfer / Per Call Minimum Charge	\$0.006	\$0.000			800 Advanced Features
Transfer Connect - Consult & Transfer / Per Redirection Attempt	\$0.045	\$0.000			800 Advanced Features
Transfer Connect - Consult & Transfer / Per Call Minimum Charge	\$0.006	\$0.000			800 Advanced Features
Transfer Connect - Conference & Transfer / Per Redirection Attempt	\$0.090	\$0.000			800 Advanced Features
Transfer Connect - Conference & Transfer / Per Call Minimum Charge	\$0.006	\$0.000			800 Advanced Features
Advanced Features - Redirection					
Speed Dial Capacity (0 to 10 dial codes/TFN)	\$229.600				800 Advanced Features
Speed Dial Capacity (11 to 500 dial codes/TFN)	\$229.600				800 Advanced Features
Speed Dial Capacity (501 to 1000 dial codes/TFN)	\$229.600				800 Advanced Features
Speed Dial Capacity (1001 to 2000 dial codes/TFN)	\$229.600				800 Advanced Features
Speed Dial per sec for redirection to non-TFN	\$0.001				800 Advanced Features
Data Forwarding	\$0.101				800 Advanced Features
Managed Contact Center Services					
Integrated Contact Services					
Voice Tone Services (per Hr Rate)	ICB	ICB	ICB	ICB	
Voice Tone Services (60 second transaction - 0 to 100,000 Min)	ICB	ICB	ICB	ICB	
Voice Tone Services (60 second transaction - 100,001 to 500,000 Min)	ICB	ICB	ICB	ICB	
Voice Tone Services (60 second transaction - 500,001+ Min)	ICB	ICB	ICB	ICB	
Voice Tone Services (Bridge to AT&T Toll Free Services)	ICB	ICB	ICB	ICB	
Voice Tone Services (Bridge to Any Toll Free Services)	ICB	ICB	ICB	ICB	
Voice Tone Services (Bridge to POTS)	ICB	ICB	ICB	ICB	
Voice Tone Services Outbound Fax	ICB	ICB	ICB	ICB	
Voice Tone Services (Speech Talent - Hourly)	ICB	ICB	ICB	ICB	
Voice Tone Services (Automatic Speech Recog. Appl Dev'l Category 2 Hrly)	ICB	ICB	ICB	ICB	
Voice Tone Services (Automatic Speech Recog. Appl Dev'l Category 3 Hrly)	ICB	ICB	ICB	ICB	
Voice Tone Services (Automatic Speech Recog. Appl Dev'l Category 4 Hrly)	ICB	ICB	ICB	ICB	
Voice Tone Services (Automatic Speech Recog. Appl Dev'l Category 5 Hrly)	ICB	ICB	ICB	ICB	
Voice Tone Automatic Speech Recognition/Directed Dialog applications 0 to 100,000 minutes	ICB	ICB	ICB	ICB	
Voice Tone Automatic Speech Recognition/Directed Dialog applications 100,001 to 500,000 minutes	ICB	ICB	ICB	ICB	
Voice Tone Automatic Speech Recognition/Directed Dialog applications over 500,000 minutes	ICB	ICB	ICB	ICB	
Voice Tone Incremental host connectivity, applications with 0 to 100,000 monthly minutes	ICB	ICB	ICB	ICB	
Voice Tone Incremental host connectivity, applications with 100,001 to 500,000 monthly minutes	ICB	ICB	ICB	ICB	
Voice Tone Incremental host connectivity, applications with over 500,000 monthly minutes	ICB	ICB	ICB	ICB	
Voice Tone Incremental host connectivity, applications with 0 to 100,000 monthly minutes	ICB	ICB	ICB	ICB	
Voice Tone Incremental host connectivity, applications with 100,001 to 500,000 monthly minutes	ICB	ICB	ICB	ICB	
Voice Tone Incremental host connectivity—applications with over 500,000 monthly minutes	ICB	ICB	ICB	ICB	
Voice Tone Call Transfer to POTS	ICB	ICB	ICB	ICB	
Voice Tone Call Transfer to non-AT&T toll free	ICB	ICB	ICB	ICB	
Voice Tone Recording	ICB	ICB	ICB	ICB	
Support Services - I See Note 1	ICB	ICB	ICB	ICB	
Support Services - II See Note 1	ICB	ICB	ICB	ICB	
Support Services - III See Note 1	ICB	ICB	ICB	ICB	
Overtime Charges --- See Note 2	ICB	ICB	ICB	ICB	
Premium Charges -- See Note 3	ICB	ICB	ICB	ICB	
Voice Tone Applications Development.	ICB	ICB	ICB	ICB	
Note 1: Regular rates are used for work performed during normal Business Day - 8:00 a.m. - 5:00 p.m., Monday through Friday, excl. State Holidays.					
Note 2: Overtime Charges are additional per hour rates for work performed from 5:00 p.m. to 8:00 a.m., Monday through Friday and all day Saturday					
Note 3: Premium Charges are additional per hour rates for work performed anytime on Sunday and/or State holidays.					

International TOLL FREE Inbound SERVICES - AT&T Switched / Readyline					
Price Per Minute Billing Increment (Initial 30 sec / Additional 1 sec)					
Service Description	MRC	NRC	Change NRC	Usage	MRC Description
Anguilla	\$0.000			\$3.330	AT&T Int'l Toll Free Inbound - Switched / Readyline
Antigua (Including Barbuda)	\$0.000			\$3.330	AT&T Int'l Toll Free Inbound - Switched / Readyline
Argentina	\$0.000			\$3.443	AT&T Int'l Toll Free Inbound - Switched / Readyline
Aruba	\$0.000			\$2.871	AT&T Int'l Toll Free Inbound - Switched / Readyline
Australia	\$0.000			\$3.226	AT&T Int'l Toll Free Inbound - Switched / Readyline
Austria	\$0.000			\$3.596	AT&T Int'l Toll Free Inbound - Switched / Readyline
Bahamas	\$0.000			\$2.544	AT&T Int'l Toll Free Inbound - Switched / Readyline
Bahrain	\$0.000			\$4.398	AT&T Int'l Toll Free Inbound - Switched / Readyline
Barbados	\$0.000			\$3.330	AT&T Int'l Toll Free Inbound - Switched / Readyline
Belgium	\$0.000			\$3.330	AT&T Int'l Toll Free Inbound - Switched / Readyline
Bermuda	\$0.000			\$2.664	AT&T Int'l Toll Free Inbound - Switched / Readyline
Bolivia	\$0.000			\$3.922	AT&T Int'l Toll Free Inbound - Switched / Readyline
Brazil	\$0.000			\$0.364	AT&T Int'l Toll Free Inbound - Switched / Readyline
British Virgin Islands	\$0.000			\$3.576	AT&T Int'l Toll Free Inbound - Switched / Readyline
Canada (Service Area 1)	\$0.000			\$0.166	AT&T Int'l Toll Free Inbound - Switched / Readyline
Canada (Service Areas 2-6)	\$0.000			\$0.166	AT&T Int'l Toll Free Inbound - Switched / Readyline
Cayman Islands	\$0.000			\$3.330	AT&T Int'l Toll Free Inbound - Switched / Readyline
Chile	\$0.000			\$3.922	AT&T Int'l Toll Free Inbound - Switched / Readyline
China, Peoples Republic of	\$0.000			\$0.317	AT&T Int'l Toll Free Inbound - Switched / Readyline
Colombia	\$0.000			\$3.680	AT&T Int'l Toll Free Inbound - Switched / Readyline
Costa Rica	\$0.000			\$3.443	AT&T Int'l Toll Free Inbound - Switched / Readyline
Cyprus	\$0.000			\$3.907	AT&T Int'l Toll Free Inbound - Switched / Readyline
Czech Republic	\$0.000			\$3.931	AT&T Int'l Toll Free Inbound - Switched / Readyline
Denmark	\$0.000			\$3.576	AT&T Int'l Toll Free Inbound - Switched / Readyline
Dominica	\$0.000			\$3.814	AT&T Int'l Toll Free Inbound - Switched / Readyline
Dominican Republic	\$0.000			\$3.814	AT&T Int'l Toll Free Inbound - Switched / Readyline
Ecuador	\$0.000			\$5.015	AT&T Int'l Toll Free Inbound - Switched / Readyline
El Salvador	\$0.000			\$4.358	AT&T Int'l Toll Free Inbound - Switched / Readyline
Finland	\$0.000			\$3.576	AT&T Int'l Toll Free Inbound - Switched / Readyline
France	\$0.000			\$0.227	AT&T Int'l Toll Free Inbound - Switched / Readyline
Germany	\$0.000			\$0.227	AT&T Int'l Toll Free Inbound - Switched / Readyline
Greece	\$0.000			\$3.427	AT&T Int'l Toll Free Inbound - Switched / Readyline
Grenada (Including Carriacou)	\$0.000			\$3.226	AT&T Int'l Toll Free Inbound - Switched / Readyline
Guatemala	\$0.000			\$3.092	AT&T Int'l Toll Free Inbound - Switched / Readyline
Hong Kong	\$0.000			\$4.297	AT&T Int'l Toll Free Inbound - Switched / Readyline
Hungary	\$0.000			\$3.330	AT&T Int'l Toll Free Inbound - Switched / Readyline
Iceland	\$0.000			\$3.576	AT&T Int'l Toll Free Inbound - Switched / Readyline
India	\$0.000			\$4.769	AT&T Int'l Toll Free Inbound - Switched / Readyline
Indonesia	\$0.000			\$4.519	AT&T Int'l Toll Free Inbound - Switched / Readyline
Ireland	\$0.000			\$3.330	AT&T Int'l Toll Free Inbound - Switched / Readyline
Israel	\$0.000			\$0.291	AT&T Int'l Toll Free Inbound - Switched / Readyline
Italy	\$0.000			\$0.227	AT&T Int'l Toll Free Inbound - Switched / Readyline
Jamaica	\$0.000			\$3.330	AT&T Int'l Toll Free Inbound - Switched / Readyline
Japan	\$0.000			\$0.325	AT&T Int'l Toll Free Inbound - Switched / Readyline
Japan (Including Okinawa)	\$0.000			\$0.325	AT&T Int'l Toll Free Inbound - Switched / Readyline
Korea, South	\$0.000			\$0.347	AT&T Int'l Toll Free Inbound - Switched / Readyline
Latvia	\$0.000			\$6.794	AT&T Int'l Toll Free Inbound - Switched / Readyline
Luxembourg	\$0.000			\$3.443	AT&T Int'l Toll Free Inbound - Switched / Readyline
Malaysia	\$0.000			\$4.161	AT&T Int'l Toll Free Inbound - Switched / Readyline
Mauritius	\$0.000			\$5.411	AT&T Int'l Toll Free Inbound - Switched / Readyline
Mexico (Service Area M1)	\$0.000			\$0.324	AT&T Int'l Toll Free Inbound - Switched / Readyline
Mexico (Service Area M2)	\$0.000			\$0.324	AT&T Int'l Toll Free Inbound - Switched / Readyline
Mexico (Service Area M3)	\$0.000			\$0.324	AT&T Int'l Toll Free Inbound - Switched / Readyline
Mexico (Service Area M4)	\$0.000			\$0.324	AT&T Int'l Toll Free Inbound - Switched / Readyline
Montserrat	\$0.000			\$3.330	AT&T Int'l Toll Free Inbound - Switched / Readyline
Netherlands	\$0.000			\$3.330	AT&T Int'l Toll Free Inbound - Switched / Readyline
Netherlands Antilles	\$0.000			\$3.330	AT&T Int'l Toll Free Inbound - Switched / Readyline
New Zealand	\$0.000			\$4.657	AT&T Int'l Toll Free Inbound - Switched / Readyline
Norway (Including Svalbard)	\$0.000			\$3.576	AT&T Int'l Toll Free Inbound - Switched / Readyline

Panama, Republic of	\$0.000			\$3.226	AT&T Int'l Toll Free Inbound - Switched / Readyline
Peru	\$0.000			\$5.378	AT&T Int'l Toll Free Inbound - Switched / Readyline
Philippines	\$0.000			\$3.922	AT&T Int'l Toll Free Inbound - Switched / Readyline
Poland	\$0.000			\$3.330	AT&T Int'l Toll Free Inbound - Switched / Readyline
Portugal	\$0.000			\$4.297	AT&T Int'l Toll Free Inbound - Switched / Readyline
Singapore, Republic of	\$0.000			\$4.056	AT&T Int'l Toll Free Inbound - Switched / Readyline
South Africa	\$0.000			\$5.149	AT&T Int'l Toll Free Inbound - Switched / Readyline
Spain	\$0.000			\$0.330	AT&T Int'l Toll Free Inbound - Switched / Readyline
St. Kitts & Nevis	\$0.000			\$3.330	AT&T Int'l Toll Free Inbound - Switched / Readyline
St. Lucia	\$0.000			\$3.801	AT&T Int'l Toll Free Inbound - Switched / Readyline
St. Vincent & The Grenadines	\$0.000			\$3.375	AT&T Int'l Toll Free Inbound - Switched / Readyline
Sweden	\$0.000			\$3.330	AT&T Int'l Toll Free Inbound - Switched / Readyline
Switzerland	\$0.000			\$0.227	AT&T Int'l Toll Free Inbound - Switched / Readyline
Taiwan	\$0.000			\$3.680	AT&T Int'l Toll Free Inbound - Switched / Readyline
Thailand	\$0.000			\$4.297	AT&T Int'l Toll Free Inbound - Switched / Readyline
Trinidad & Tobago	\$0.000			\$3.330	AT&T Int'l Toll Free Inbound - Switched / Readyline
Turkey	\$0.000			\$4.697	AT&T Int'l Toll Free Inbound - Switched / Readyline
Turks & Caicos Islands	\$0.000			\$3.576	AT&T Int'l Toll Free Inbound - Switched / Readyline
United Kingdom	\$0.000			\$0.212	AT&T Int'l Toll Free Inbound - Switched / Readyline
Uruguay	\$0.000			\$3.680	AT&T Int'l Toll Free Inbound - Switched / Readyline
Venezuela	\$0.000			\$4.330	AT&T Int'l Toll Free Inbound - Switched / Readyline

MRC for this service = Minimum Usage Charge

TOLL FREE ADVANCED FEATURES					
Feature	Service Description		MRC	NRC	MRC Description
800 CALL PROMPTER	MONTHLY STORAGE PER ANNOUNCEMENT-BASIC		\$61.60	N/A	ANNOUNCEMENT. NRCS APPLY FOR CHANGES. USAGE
ENHANCED CALL PROMPTER -TITLE CHANGE	MONTHLY STORAGE PER ANNOUNCEMENT-BASIC AND ENHANCED ANNOUNCEMENTS		\$61.60	N/A	ANNOUNCEMENT. NRCS APPLY FOR CHANGES. USAGE CHARGES ALSO APPLY.
ENHANCED COURTESY RESPONSE	RESPONSE -MONTHLY STORAGE PER		\$61.60	N/A	ANNOUNCEMENT. NRCS APPLY FOR CHANGES. USAGE
800 COURTESY RESPONSE	RESPONSE-MONTHLY STORAGE PER		\$61.60	N/A	ANNOUNCEMENT. NRCS APPLY FOR CHANGES. USAGE
800 ENROUTE ANNOUNCEMENT	ANNOUNCEMENT-MONTHLY STORAGE PER		\$61.60	N/A	ANNOUNCEMENT. NRCS APPLY FOR CHANGES. USAGE
	CHANGING AN ANNOUNCEMENT (FOREIGN)		N/A	\$134.40	
	CHANGING AN ANNOUNCEMENT (PROFESSIONAL)		N/A	\$134.40	
	CHANGING AN ANNOUNCEMENT (PROFESSIONAL)		N/A	\$268.80	
	CHANGING AN ANNOUNCEMENT (SEMI-		N/A	\$134.40	
	FOR EACH 6 SEC OR FRACTION HELD IN QUEUE		\$0.0084	\$0.00	
	FOR EACH CHANGE TO QUEUE ARRANGEMENT		N/A	\$168.00	
	FOR EACH ROUTING ON DEMAND CHANGE		N/A	\$56.00	
	INITIAL INSTALLATION, PER QUEUE ARRANGEMENT		N/A	\$168.00	
ENHANCED NETWORK QUEUING STORAGE	MONTHLY STORAGE PER ANNOUNCEMENT-BASIC AND ENHANCED ANNOUNCEMENTS		\$61.60	N/A	ANNOUNCEMENT. NRCS APPLY FOR CHANGES. USAGE CHARGES ALSO APPLY.
800 NETWORK QUEUING MAXIMUM CALLS IN QUEUE	ANNOUNCEMENT FEATURES-NETWORK QUEUING-PER QUEUE SLOT		\$5.60	\$0.00	
	PLAYED (GENERIC/BASIC ANNOUNCEMENTS AND		\$0.0392	N/A	ANNOUNCEMENT, TOLL FREE NETWORK QUEUING, TOLL FREE
	ANNOUNCEMENT PLAYED (MEASURED IN SIX-		\$0.0336	N/A	ANNOUNCEMENT, TOLL FREE NETWORK QUEUING, TOLL FREE
800 SPEECH RECOGNITION	RECOGNITION-MONTHLY STORAGE PER		\$61.60	N/A	ANNOUNCEMENT. NRCS APPLY FOR CHANGES. USAGE
	DESTINATION ROUTING- FOR EACH CALL ROUTED		\$0.0168	\$0.00	
	DESTINATION ROUTING-CHANGES, ADDITIONS OR		N/A	\$56.00	ADR ON BUSY OPTION WITH ADR ON BUSY AND RING NO
	DESTINATION ROUTING-FOR EACH CHANGE TO		N/A	\$56.00	
ALTERNATE DESTINATION ROUTING II MO & NRC	CALL REDIRECTION FEATURES-ALTERNATE DESTINATION ROUTING-PER TOLL FREE NUMBER		\$11.20	\$84.00	TO MAXIMUM MONTHLY SERVICE CHARGE OF \$5,000. NRC IS FOR INITIAL INSTALLATION PER DIALED NUMBER.
	AGENT ROUTING-FOR EACH REDIRECTED CALL		\$0.0168	\$0.00	AND A MAXIMUM MONTHLY SERVICE CHARGE OF \$2,5000
	AGENT ROUTING-INITIAL INSTALLATION, PER		N/A	\$168.00	
	AGENT-FOR EACH CHANGE IN MAXIMUM CALLS		N/A	\$56.00	
	CONNECT-CONFERENCE AND TRANSFER-		N/A	\$2,800.00	
	CONNECT-CONFERENCE AND TRANSFER-PER		\$0.0392	N/A	HAS ORDERED THE PER REDIRECTION ATTEMPT BILLING
	CONNECT-CONFERENCE AND TRANSFER-PER		\$0.2520	N/A	HAS ORDERED THE PER REDIRECTION ATTEMPT BILLING
	CONNECT-CONSULT AND TRANSFER,		N/A	\$2,800.00	
	CONNECT-CONSULT AND TRANSFER-PER		\$0.0280	N/A	HAS ORDERED THE PER REDIRECTION ATTEMPT BILLING
	CONNECT-CONSULT AND TRANSFER-PER		\$0.2240	N/A	HAS ORDERED THE PER REDIRECTION ATTEMPT BILLING
	CONNECT-COURTESY TRANSFER, INSTALLATION		N/A	\$1,680.00	
	CONNECT-COURTESY TRANSFER-PER COMPLETED		\$0.0224	N/A	HAS ORDERED THE PER REDIRECTION ATTEMPT BILLING
	CONNECT-COURTESY TRANSFER-PER		\$0.1680	N/A	HAS ORDERED THE PER REDIRECTION ATTEMPT BILLING
	CONNECT-DATA FORWARDING		\$0.1008	N/A	INTERFACE (PRI) AND INTEGRATED SERVICES DIGITAL NETWORK
	CONNECT-FOR EACH CHANGE		N/A	\$168.00	CHANGING SPEED DIAL LIST.

	CONNECT-PER SECOND FOR REDIRECTION TO NON-	\$0.0015	N/A	
	CONNECT-SPEED DIAL CAPABILITY, STORAGE OF 0-	\$0.00	N/A	
	CONNECT-SPEED DIAL CAPABILITY, STORAGE OF	\$229.60	N/A	
	CONNECT-SPEED DIAL CAPABILITY, STORAGE OF 11	\$229.60	N/A	
	CONNECT-SPEED DIAL CAPABILITY, STORAGE OF	\$229.60	N/A	
	CHARGE PER OCCURRENCE	N/A	\$56.00	
	SERVICE CHARGE AND INSTALLATION	\$4,480.00	\$5,600.00	
	CHARGE PER CALL ATTEMPT	\$0.0224	N/A	
	PER CALL PRICING-EXPEDITE CHARGE PER ORDER	N/A	\$1,680.00	
	ANNOUNCEMENT FEATURES, ROUTING FEATURES,	\$0.0504	N/A	
	NETWORK CALLING PLAN ACCOUNT	N/A	\$168.00	
	ACCOUNT	\$140.00	\$560.00	CALL REDIRECTION FEATURES, SELECT ROUTING. NRC APPLIES
	CONFERENCE AND TRANSFER-MINIMUM CHARGE	\$0.0056	N/A	
	CONFERENCE AND TRANSFER-PER REDIRECTION	\$0.0896	N/A	
	AND TRANSFER-MINIMUM CHARGE PER CALL	\$0.0056	N/A	
	AND TRANSFER-PER REDIRECTION ATTEMPT	\$0.0448	N/A	
	COURTESY TRANSFER-MINIMUM CHARGE PER CALL	\$0.0056	N/A	
	COURTESY TRANSFER-PER REDIRECTION ATTEMPT	\$0.0392	N/A	
	REDIRECTION TO NON-TOLL FREE TERMINATION-	\$0.0015	N/A	
	ROUTING PLAN OPTION	\$19.60	\$14.00	TOLL FREE NUMBER.
	ROUTING FEATURES-QUICK CALL ALLOCATOR	N/A	\$56.00	PERCENTAGE PERFORMED BY AT&T
AT&T TOLL FREE ROUTING CONTROL	EACH TOLL FREE NUMBER	\$168.00	\$0.00	SUBJECT OT MAXIMUM MRC OF \$750.00.
800 SELECT ROUTING	PLAN, PER TF NUMBER USING THAT PLAN	\$22.40	\$56.00	EXAMPLE, ONE SELECT ROUTING PLAN IS USED BY 5 TF NUMBER,
	PRICING-INSTALLATION EXPEDITE	N/A	\$1,680.00	
ADVANCED 800 FEAT 1-50 BRANCH INSTL-CHANGE	TOLL FREE ADVANCED FEATURES CLASSIC PRICING	N/A	\$5.60	AT&T TOLL FREE ADVANCED FEATURES AS A RESULT OF A SERVICE ORDER PLACED BY CUSTOMER). INSTALLATION
ADVANCED 800 FEATURE 201+ BRANCH INSTALLATION	TOLL FREE ADVANCED FEATURES CLASSIC PRICING	N/A	\$5.60	AT&T TOLL FREE ADVANCED FEATURES AS A RESULT OF A SERVICE ORDER PLACED BY CUSTOMER). INSTALLATION

AT&T Inbound Long Distance Service (Toll-Free)

AT&T Inbound Long Distance Service is available nationwide and has a global reach to more than 240+ countries.